

March 18, 2020

RE: Online Transaction Fees

Dear VIP Resident(s),

Effective immediately and through 4/5/20, we will be suspending all transaction fees associated with debit or credit cards. We understand that these are unprecedented times and we want to make it as easy as possible for you to pay your rent.

Paying online is easy! It is as simple as setting up a RentCafe account. In order to set up your account, you will need your Resident Code. Please call us and we will provide you with your Resident Code. Creating a RentCafe account also allows you to submit a service request and check account balances at any time. You can setup your RentCafe account by visiting our website www.*****.com

Just a reminder, if you pay through ACH (from your checking or savings account), there has never been any fees! These transactions are always free to use.

Please call us at (***) ***-**** at your earliest convenience and we can help set you up.

Thanks,

***** Management